

Proposed Merger South Green Surgery with The New Surgery, Billericay

04th November 2024

Dear Patient

South Green Surgery was given notice by its landlord that the building needs to be vacated by 25th November 2024. Through negotiation with the landlord an extension to 31st March 2025 has been secured to allow time to consider how this can be managed in the best interests of the patients and staff.

Alternative options for premises in the South Green area have been considered but, to date, no suitable premises have been identified. As any new arrangement must be in place before the deadline of 31st March 2025 South Green Surgery is proposing to merge with The New Surgery (Billericay) and then to subsequently close the South Green Surgery site. This proposal would allow patients to receive continuity of care with staff from South Green relocating to The New Surgery. Patients from both practices will have access to a wider range of clinical expertise. The larger team will have more resilience as there will be more team members to cover absences and to step up in response to surges in demand.

The New Surgery is located 1.6 miles away from South Green Surgery. It is located at 27 Stock Road, Billericay, CM12 0AH. The surgery is accessible by local bus routes and has on-site car parking.

This proposal requires us to submit applications to our commissioner, NHS Mid and South Essex. Further information relating to the application process to NHS Mid is available at: <https://www.midandsouthessex.ics.nhs.uk/health/support/gp/gp-services-faq/>

Before any decisions are made, we invite you to provide feedback on this proposal by completing our patient survey. The survey can be completed via:

- Online <https://forms.office.com/e/fKdxrA1NzB>
- Scanning the QR Code at the end of this letter
- Filling in the survey questions attached and email to text.southgreen@nhs.net
- Completing a paper copy of the attached survey and handing in to the reception team at South Green Surgery or The New Surgery

All patient feedback is requested by **29th November 2024**.

We will be holding a patient engagement event on Wednesday 20th November 2024 at 4.00pm at South Green Memorial Hall, Southend Road, Billericay, CM11 2PR. We invite you to attend to ask any questions and provide feedback to the practice team. Please confirm your intention to attend the event by Wednesday 13th November so we can ensure all visitors can be accommodated safely. Please RSVP by email to text.southgreen@nhs.net giving your name(s) and contact telephone number, or by phoning your registered practice with the same information. Please note there is limited car parking at the venue.

A response to the survey and the matters discussed at the meeting will be published on the websites of both practices on 16th December 2024.

If these applications are approved we plan to improve The New Surgery premises to create additional clinical and administrative space to accommodate the patients and staff of South Green Surgery. We would also explore developing a branch surgery if any suitable additional premises become available in the future.

We have developed a Question and Answer document to support with patient queries. A copy of this document can be found on both practice websites and paper copies are available at the reception desks.

Thank you in advance for your support and patience as we undertake this process.

Yours sincerely

Elaine Hemmings
Practice Manager

Survey on the Proposed Merger of
South Green Surgery and The New
Surgery, Billericay

